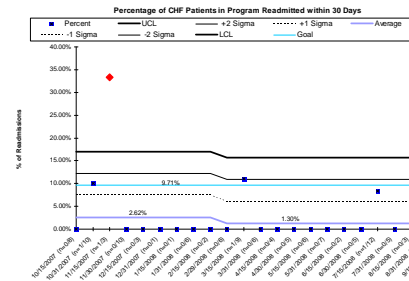


Crouse Hospital Care Transitions Program

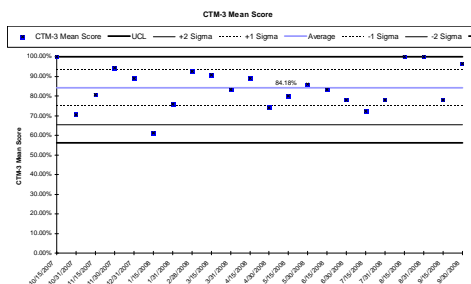
Summary Conference
November 5-6, 2008



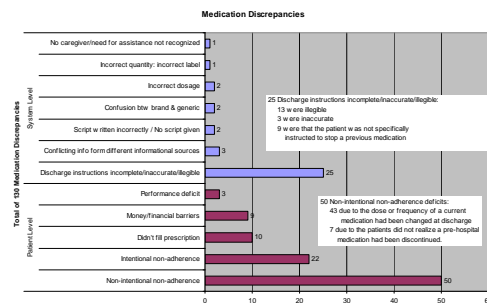
Reduce the 30 day readmission rate of CHF patients in the program to below 9.71% (the hospital mean)



Maintain a mean score of
at least 75% on the CTM-3



Identify and resolve
medication discrepancies



Financial Impact
(1/2007 – 9/2008)

100 patients studied

Patients stayed out of hospital	70
Patients with subsequent admissions	30



Patients with Multiple Visits
Before Intervention

45 patients

Patients stayed out of hospital	26
Patients having subsequent admissions	19



Patients Enrolled During First CHF Admission

55 Patients

Patients stayed out of hospital	44
Subsequent admissions	11



Patients Enrolled During First CHF Admission

11 Patients w Subsequent Admissions

Before	After
Avg # visits = 6.0	Avg # visits = 4.2
ALOS = 6.0	ALOS = 4.2
Total Margin = (\$1,577)	Total Margin = (\$197)



Patients Enrolled During First CHF Admission

44 Patients w No Other Admissions

ALOS	5.3
Total Margin / visit	(\$868)



Lessons Learned

- Cost avoidance in fee for service market
- Reduction in LOS
- Clear financial benefit with patients enrolled during first CHF admission
- Enrollment criteria seems important to success

